

Worldwide Reservations Office Opens in New Zealand

We are pleased to announce the opening of our worldwide reservation and marketing office in Auckland, New Zealand. Effective immediately, all wholesale and travel agent reservations sourced from outside Fiji will be handled through the New Zealand office. After 4 years of managing reservations and marketing support directly from the resort, we have concluded that we can provide our travel partners and perspective guests with a much better service from New Zealand. The challenges of remote communications via satellite from an outer island location often times resulted in difficulties and delays in responding to reservation requests and providing timely marketing support. Our New Zealand office has access to state of the art technology and telecommunications and is in the same time zone as Fiji, which will make it easy to communicate with the resort and the outside world.

The New Zealand office will be staffed by Michelle La Rosa, and all toll free reservation lines and emails now automatically divert to this office, and after hours to the resort in Fiji.

We have used this opportunity to assign new and easier to remember email addresses for our staff and reservations. All old email addresses will automatically divert to the new email address, but we ask that you take the time to update your address books:

Reservations: reservations@qamea.com
Resort: resort@qamea.com
Darren Foots: generalmanager@qamea.com
Assistant Manager: am@qamea.com
Ron Eckstrom: owner@qamea.com
Accounts: accounts@qamea.com

The telephone number for our New Zealand reservation office is +649 360 0858. Our toll free number from North America (1 866 867 2632) will divert to our reservation or Fiji office when not answered directly by an owner of the resort. SKYPE reservations on qameares.